

The Charity may be able to consider helping with the costs of a funeral where either the deceased person or the person responsible for the funeral meet our eligibility principles.

When considering a payment towards a funeral we need to confirm that:

- There is insufficient estate, insurance or savings to cover the total cost
- Where applicable, a Funeral Expenses Payment (Funeral Support Payment in Scotland) has been applied for from the Social Fund
- The person applying is responsible for the funeral costs according to our criteria. See below (Who we consider responsible).

## WHO WE CONSIDER RESPONSIBLE

The Charity would normally consider the next of kin to be responsible for example:

- Partner of the deceased (for estranged partners we can only consider help when it is reasonable to take responsibility for paying)
- Parent of the deceased (if no living partner)
- Siblings (if no other next of kin) we would expect the cost to be shared equally between the remaining living siblings, we may only consider helping with one contribution
- We can accept an application from close relatives or friends when it is reasonable for them to take the responsibility of the payment

Our financial assistance towards funerals is limited to funerals held in the UK only, up to £4,000 and for one funeral per person making an application.

We do not provide assistance towards headstones or other post funeral memorials.

In the case of repatriation of bodies after death, the Charity will offer eligible people costs for funerals held in the UK up to a maximum of £4,000, but no repatriation costs.

If you are making an application, we will need a photocopy of the death certificate, the funeral director's invoice and you will need to tell us:

- Is there an estate?
- Is there any insurance to cover the cost of the funeral?
- Did the deceased person have any savings?
- Are you or another relative/family member/responsible person eligible for payment from the Social Fund?

Our on-line form along with information on what to do when someone dies, created in association with Cruse Bereavement Support, may be found on our [website](#).

If the funeral account **has already been settled**, you must show that you were responsible for paying for the funeral and that you incurred debt to do so. You need to apply to the Charity within nine months of the date of the funeral.

## CRUSE BEREAVEMENT SUPPORT

[Cruse Bereavement Support](#) offers advice and support to anyone who has been affected by a death. You can contact their helpline on **0808 808 1677** or, if living in [Scotland](#), **0808 802 6161**.

## FUNERAL EXPENSES PAYMENTS FROM THE DWP SOCIAL FUND

You could get a Funeral Payment if you are on a low income and need help to pay for a funeral you are arranging. How much you get depends on your circumstances and if you qualify. You must apply within six months of the funeral, even if you are waiting for a decision on a qualifying benefit.

For further information the contact details of the [DWP Bereavement Service](#) are:

- Tel: 0845 606 0265
- Tel: 0845 606 0275 (Welsh)
- Text phone: 0845 606 0285
- Text phone: 0845 606 0296 (Welsh)

## BEREAVEMENT SUPPORT PAYMENT

You may be eligible for a [Bereavement Support Payment](#). To find out more information please contact:

- Tel: 0800 151 2012
- Tel: 0800 731 0453 (Welsh)
- Text phone: 0800 731 0464
- Text phone: 0800 731 0456 (Welsh)

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